# RedbankValley.org

## Armstrong County Assistance Guide

Utility, housing, emergency help and related local resources

### 16 published resources serving Armstrong County

This guide includes all current published directory resources whose stated coverage includes this county, including multi-county programs. It is not limited by website search filters.

A courtesy directory, not a guarantee of funding, eligibility or placement. Programs, hours, deadlines and waiting lists change. Confirm details directly with the provider. For additional referrals call 211. In immediate danger, call 911.

*Generated date is not a new verification date. Each entry retains its own information-review date; a website/link check does not verify funding or contact accuracy.*

## 1. Armstrong County Assistance Office

**Utilities and heating | Food | Benefits and financial help**

Local DHS office for public-benefit applications, renewals and case questions, including cash, food, medical and heating assistance.

**Office: 724-543-1651**

**Toll-free: 800-424-5235**

**LIHEAP: 724-543-6076**

Location: 1280 North Water Street, Kittanning, PA 16201-0898

Who may qualify: Each benefit has separate income, household and other requirements. The office determines eligibility.

Availability and next steps: Contact the office for current application options. Approval or immediate payment is not guaranteed.

Provider website: https://www.pa.gov/agencies/dhs/contact/cao-information

Application / next steps: https://www.compass.dhs.pa.gov/

*Information reviewed: October 18, 2026. Latest website/link check: November 11, 2026.*

**Source changes or an unavailable link need review. Confirm current details with the provider.**

## 2. Armstrong County Community Action Partnership - Housing Assistance

**Utilities and heating | Housing and rent | Emergency help**

Housing assessment and programs for people experiencing or at risk of homelessness, including eviction-prevention assistance, help entering a rental unit and limited emergency shelter. The agency also identifies utility-assistance options.

**Office / program: 724-548-3408 ext. 3659**

Location: 326 S. Water Street, Suite 1, Kittanning, PA 16201

Who may qualify: Program-specific income and housing-crisis criteria apply. Some shelter and housing programs require an agency referral. Funding is limited; call for an assessment rather than assuming emergency placement is available.

Availability and next steps: Call the Housing Department and ask for the Resource Triage Specialist. Assistance depends on assessment and available funds.

Provider website: https://www.armstrongcap.com/housing-main

Official source: https://www.armstrongcap.com/housing-programs

Official source: https://www.armstrongcap.com/housing-programs-1

*Continued: Armstrong County Community Action Partnership - Housing Assistance*

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## 3. Dollar Energy Fund - Pennsylvania Utility Assistance

**Utilities and heating**

Utility hardship grants and other assistance for customers of participating companies, with an online application and local agency finder.

**Utility assistance: +1-888-282-6816**

Who may qualify: Income, utility, balance, prior-payment and service-status rules vary. Supply the utility bill and household income documentation. Delivered fuels such as oil, propane, coal and wood are not covered by Dollar Energy Fund. Conditional coverage: a resident must be a customer of an eligible participating utility. The program finder must confirm the actual utility and address.

Availability and next steps: The official 2026-27 opening announcement is current, but individual program dates and funding differ. Contact the utility or program before relying on a grant.

Provider website: https://www.dollarenergy.org/programs/

Application / next steps: https://www.dollarenergy.org/resources/

Official source: https://www.dollarenergy.org/news/dollar-energy-fund-opens-2026-2027-program-year/

Official source: https://www.dollarenergy.org/contact-us/

Official source: https://www.dollarenergy.org/faq/

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## 4. Housing Authority of the County of Armstrong

**Housing and rent**

Public housing and Section 8 rental-assistance programs for eligible households in Armstrong County.

**Office / program: 724-548-7671**

**Toll-free: 800-762-8291**

Location: 350 South Jefferson Street, Kittanning, PA 16201

Who may qualify: Income, household and other admission rules apply. Applications are subject to waiting lists. The authority explicitly states that it does not have emergency housing.

Availability and next steps: Contact the authority about current applications and waiting lists. This authority does not provide emergency housing.

Provider website: https://www.hacarmstrong.org/applications.aspx

Official source: https://www.hacarmstrong.org/programs.aspx

Official source: https://www.hacarmstrong.org/contact.aspx

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## 5. LIHEAP - Heating and Crisis Assistance

**Utilities and heating | Emergency help**

Income-based grants paid to heating providers, with crisis assistance for qualifying heating emergencies.

**State LIHEAP hotline: 866-857-7095**

**Armstrong LIHEAP: 724-543-6076**

**Clarion LIHEAP: 814-226-1780**

**Jefferson LIHEAP: 814-938-1329**

Who may qualify: Income rules apply. Renters and owners may qualify; enrollment in other public assistance is not required. Crisis grants have additional requirements. Statewide program administered locally by county assistance offices.

Availability and next steps: The previous LIHEAP season is closed. DHS has scheduled the 2026-27 season to open November 2, 2026. Check the official page or call your county office for current application and crisis-help information.

Provider website: https://www.pa.gov/agencies/dhs/resources/liheap

Application / next steps: https://www.compass.dhs.pa.gov/

Official source: https://www.pa.gov/agencies/dhs/contact/cao-information

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## 6. PA 211 - Local Assistance Referrals

**Utilities and heating | Housing and rent | Emergency help | Food | Benefits and financial help**

Free, confidential resource navigation connecting residents with local assistance programs. Available by phone, text and online search.

**Dial for assistance referrals: 211**

Who may qualify: Anyone may seek referrals. Each referred provider determines its own eligibility. Statewide referral network; search using the actual home ZIP code.

Availability and next steps: 211 is a referral service, not a promise of funding, shelter or benefits. Text your ZIP code to 898211 for resource referrals.

Provider website: https://www.pa211.org/

Application / next steps: https://search.pa211.org/

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## 7. Penelec - Customer Assistance and WARM

**Utilities and heating | Housing and rent**

PCAP payment assistance, hardship referrals and WARM home-energy improvements for eligible electric customers.

**Office / program: 888-282-6816**

**WARM / FirstEnergy Human Services: 888-406-8074**

**Penelec customer service / CARES: 800-545-7741**

Who may qualify: Program-specific income and account rules apply. WARM also has electricity-use criteria and requires landlord approval for renters. For eligible Penelec residential customers; verify the provider on the household's electric bill.

*Continued: Penelec - Customer Assistance and WARM*

Availability and next steps: PCAP and WARM are listed year-round; benefits require approval.

Provider website: https://www.firstenergycorp.com/help/billingpayments/assistance_serviceprogram/penelec.html

Application / next steps: https://www.pabillassist.com/

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## 8. Pennsylvania DHS HelpLine / COMPASS Benefits Helpline

**Benefits and financial help**

Help navigating state benefits and COMPASS, including cash, food and medical-assistance programs.

**Office / program: 800-692-7462**

**TTY/TDD: 800-451-5886**

Who may qualify: Anyone may ask about benefits; each benefit program makes its own eligibility decision. Statewide Pennsylvania service.

Availability and next steps: A benefits-information helpline, not an unrestricted emergency cash fund.

Provider website: https://www.pa.gov/agencies/dhs/contact/helpful-phone-numbers

Application / next steps: https://www.compass.dhs.pa.gov/intake/

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## 9. Pennsylvania Emergency Shelter Allowance (ESA)

**Housing and rent | Emergency help | Legal help**

A limited emergency benefit that may help an eligible household prevent eviction or foreclosure, obtain housing, or find temporary shelter.

**DHS benefit questions: 800-692-7462**

Who may qualify: Income, resources, household and non-financial rules apply. DHS requires evidence of the emergency and that the allowance will resolve it. It is not a general rental subsidy; frequency and payment limits apply.

Availability and next steps: Contact your county assistance office for an interview and eligibility review. An application for benefits may be required.

Provider website: https://www.pa.gov/services/dhs/apply-for-the-emergency-shelter-allowance-esa

Official source: https://www.pa.gov/agencies/dhs/contact/helpful-phone-numbers

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### 10. Pennsylvania Property Tax/Rent Rebate Program

**Housing and rent | Benefits and financial help**

Rebates for qualifying Pennsylvania older adults and people with disabilities who paid eligible rent or property taxes.

**Office / program: 888-222-9190**

Who may qualify: Age/disability, income and proof-of-payment rules apply. This reimburses qualifying prior-year expenses; it is not immediate emergency rental assistance.

Availability and next steps: Applications for eligible 2025 expenses have a published December 31, 2026 deadline. Use the official page for online, paper and free in-person assistance options, and confirm the current deadline.

Provider website: https://www.pa.gov/agencies/revenue/ptrr

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### 11. Pennsylvania Utility Assistance - CAP, CARES and Hardship Programs

**Utilities and heating**

The PUC explains utility customer-assistance programs, hardship funds, usage-reduction services and payment arrangements. Contact the utility named on your bill for programs it offers.

**Office / program: 800-692-7380**

Who may qualify: Programs differ by utility, household income and circumstances. The PUC information page is not an application or a guarantee of shutoff protection.

Availability and next steps: Begin with your utility's assistance department. Programs and available funding vary. The PUC can help with unresolved utility issues.

Provider website: https://www.puc.pa.gov/about-the-puc/consumer-education/utility-assistance-programs/

*Information reviewed: October 18, 2026. Latest website/link check: November 11, 2026.*

### 12. Pennsylvania Utility Law Project - Utility Hotline

**Utilities and heating | Legal help**

Potential free legal help with utility disconnection and related utility problems.

**Office / program: 844-645-2500**

Email: utilityhotline@pautilitylawproject.org

Who may qualify: Contact the local legal-services program first. PULP's hotline is for people who still need assistance after that step; eligibility screening applies. Statewide Pennsylvania service.

Availability and next steps: Legal assistance, not a utility-bill grant. Representation and outcomes are not guaranteed.

Provider website: https://www.pautilitylawproject.org/ineedhelp/

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## 13. Pennsylvania Weatherization Assistance Program

**Utilities and heating | Housing and rent**

Home energy assessments and eligible energy-saving improvements for qualifying low-income households, delivered through local agencies in all Pennsylvania counties.

Who may qualify: Income rules and priority categories apply. Work depends on the energy assessment and local program capacity; it is not cash for unrestricted repairs.

Availability and next steps: Contact the weatherization agency serving your county through the official provider directory. Armstrong residents may also ask ACCAP. A waiting list may apply.

Provider website: https://dced.pa.gov/housing-and-development/weatherization/

Official source: https://dced.pa.gov/programs/weatherization-assistance-program-wap/

Official source: https://www.armstrongcap.com/weatherization

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## 14. PHFA - Homeowners' Emergency Mortgage Assistance Program

**Housing and rent**

Repayable mortgage-assistance loans for eligible Pennsylvania homeowners in hardship, applied for through designated housing counselors.

**HEMAP program information: +1-800-342-2397**

**HEMAP office: +1-717-780-3940**

Who may qualify: This is a loan, not a grant. Hardship, repayment prospects, residence, mortgage type and other rules apply. An Act 91 notice is generally required, with limited exceptions. Statewide program for eligible Pennsylvania primary residences.

Availability and next steps: Foreclosure notices have strict deadlines; contact an approved counselor promptly. A directory listing does not stop foreclosure or establish eligibility.

Provider website: https://www.phfa.org/counseling/hemap.aspx

Official source: https://www.phfa.org/about/contact/telephonedirectory.aspx

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## 15. Summit Legal Aid - Clarion Office

**Housing and rent | Legal help | Benefits and financial help**

Civil legal advice and representation for qualifying residents, including housing issues and public-benefits denials or reductions.

**Clarion intake office: +1-814-226-4340**

**General inquiries: +1-800-846-0871**

Email: info@summitlegal.org

Location: 231 West Main Street, Clarion, PA, 16214

Who may qualify: Income and case screening apply. Free representation is not guaranteed for every matter. Clarion County is explicitly in the service area.

*Continued: Summit Legal Aid - Clarion Office*

Availability and next steps: Email may take a day to receive a response; use the intake phone promptly for an urgent legal deadline. This is legal assistance, not a cash grant.

Provider website: https://summitlegal.org/contact-and-office-locations/

Official source: https://summitlegal.org/pathways-partner-network/partner-referrals/

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## 16. USDA Section 504 - Rural Home Repair Loans and Grants

**Housing and rent**

Repair loans for eligible low-income homeowners and health-and-safety repair grants for qualifying older homeowners in eligible rural locations.

Who may qualify: The applicant must own and occupy the home, meet applicable income rules and be unable to obtain affordable credit elsewhere. Grants have additional age and income requirements. Not every address in these counties is eligible.

Availability and next steps: Applications are accepted year-round, subject to funding. Check rural property eligibility and contact a USDA Rural Development home-loan specialist.

Provider website: https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants-31

Official source: https://www.rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-repair-loans-grants-31?qt-initiatives=6

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